



Customer:
HSBC

Industry:
Financial Services

Size:
Corporate: 10,000+ employees

Country:
United Kingdom

Products and Services:
Microsoft 365
Power BI
Power Apps

[Watch the full story here](#)



“Using Power Apps, we were able to deploy the end-to-end solution in Power Platform across eleven markets in 90 days with around a 50 percent cost saving.”

— Wise Gao, Head of Regional Delivery, Wholesale IT – Asia Pacific, HSBC.

Situation:

HSBC Commercial Bank is the largest, international commercial bank in the world, operating across 50 markets globally.

Solution:

To attain the right balance between global solutions and local adaptation, HSBC looked to the tools of Microsoft Power Platform.

Impact:

Innovation included development of a Power App that saved 117,000 hours in Hong Kong. And an end-to-end solution deployed in eleven markets in 90 days that delivered huge cost savings.