



## Ukrenergo national grid operator improves resiliency with Dynamics 365

Ukrenergo is the national electricity transmission system operator that carries out operational and technological management of the United Energy System of Ukraine. To adapt to the era of rapid change and uncertainty, Ukrenergo decided to move forward with digital transformation. The company optimized and automated operational management processes. By implementing Dynamics 365 Finance and Dynamics 365 Operations, Ukrenergo built a transactional digital core and became more resilient in its daily operations to ensure it could adapt to changes in any situation.



[Ukrenergo](#)

Country: Ukraine

Industry: Energy

Customer size: Large (1,000 - 9,999 employees)

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Despite the turbulent every day life in the country, Ukraine's national power company Ukrenergo continues to provide energy to its people. To continue doing so, the company realized it needed to improve its organizational management and secure data storage, which would give it the efficiency and flexibility to grow.

With multiple business applications used every day, Ukrenergo looked to establish a connection between all of them for better visibility. "We wanted to make our processes clearer and more transparent in order to speed up operations and do more data-driven decision-making," says Yevhen Vynnychuk, Head of Digital Transformation Department at Ukrenergo. "To do that, we needed to build a single digital core that would allow us to organize information to make both operational and strategic decisions."

### Confidence in the future

To create long-term value and align its management system with European practices, Ukrenergo implemented Dynamics 365. "With Dynamics 365 Finance and Operations modules, we can adapt to the national legislation of Ukraine and the specifics of the energy industry," says Olena Pastukhova, Program Lead and Business Architect at Ukrenergo. As a state-owned enterprise and a leader in country, Ukrenergo aims to contribute to the industry by introducing modern technologies. "We need to change the mindset that it's better to stay with legacy systems. That's why we chose Microsoft, which offers cutting-edge technology that people are familiar and confident with, knowing that many businesses rely on it around the world."

**"Our data is protected by Microsoft's data center's security system. That means we can continue business-as-usual knowing that our data flow is safe."** - Maryna Bezrukova, Management Board Member, Ukrenergo

### Resiliency and efficiency in times of disruption

With the help of Microsoft technology partner EY and OntargIT Ukrenergo implemented the solution and soon saw higher efficiency in day-to-day management and operations. Using Azure data centers to store information also gives it more reliability. "Our data is protected by Microsoft's data center's security system. That means we can continue business-as-usual knowing that our data flow is safe," says Maryna Bezrukova, Management Board Member at Ukrenergo.

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In addition to automating the full cycle of operating revenues with Dynamics 365 Finance and HR processes with Dynamics 365 Human Resources, Ukrenergo has also streamlined its budget planning process. "We now use Dynamics 365 to evaluate and develop our tariff and financial plan. The process of budget cycle is also four to five times quicker now and it's much easier for us to make changes to it," Bezrukova adds.

Ukrenergo now automates several routine processes to save time on manual tasks. "The enterprise resource planning (ERP) system enables us to concentrate on our work rather than spending hours filling in data on Excel files," says Bezrukova. "By relying on Power BI, we can also find any historical data in a minute and generate reports. There's no need to analyze diverse information in different formats – we get everything in one place according to uniform standards with a guarantee of reliability."

Additional visibility and control over data allowed Ukrenergo to act fast. "A few years ago, making a management decision was very complicated and time consuming," adds Bezrukova. "What took us weeks is now possible in less than a day."

### Moving forward

Ukrenergo is confident that it can energize its future by implementing an ERP solution for the whole organization. "We aim to build a comprehensive solution for based on Dynamics 365 and other Microsoft solutions because we don't want multiple, small information systems running in different departments," concludes Vynnychuk. "With the system we have in place, we've now built up a sustainable foundation for the next five to 10 years."

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## Partners



*[EY](#) is an international business software consultancy and a leading Microsoft Partner in Central and Eastern Europe.*



*[OntargIT](#) is a consulting group focused on deployment and support of cutting-edge Microsoft cloud solutions for business based on Microsoft Dynamics 365 (ERP & CRM) and Power Platform.*

## Products and services

Dynamics 365 Finance

Dynamics 365 Operations

Dynamics 365 Human Resources

Azure

Power BI

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Document published March 2023.